

## General Information and Terms & Conditions of Sale

### To Reserve Space

You must send in a deposit to reserve space. PTS Tours cannot hold space for more than five business days without deposit. Deposit amounts, departure points and final payment due dates are as follows:

<u>Tour</u>	<u>Departs From:*</u>	<u>Deposit Amount</u>	<u>Final Payment Due</u>
PELLA TULIP FESTIVAL.....	A,B,C,D .....	\$100.00 PP .....	March 5, 2021
BUGGIES, BASKETS & BEAUTY OF INDIANA .....	A,B,C,D .....	\$100.00 PP .....	April 16, 2021
FLYING MYSTERY TOUR VI.....	A,B,C,D,E .....	\$800.00 PP .....	June 4, 2021
ONLY IN NEW ENGLAND.....	A,B,C,D,E .....	\$800.00 PP .....	June 4, 2021
MYSTERY TOUR XXXI .....	A .....	\$100.00 PP .....	August 6, 2021
BRANSON'S FALL HARVEST FESTIVAL .....	A,B,C,D .....	\$100.00 PP .....	August 6, 2021
MYRTLE BEACH STAYCATION .....	A,B,C,D,E .....	\$800.00 PP .....	July 23, 2021
CHRISTMAS WITH THE KING IN MEMPHIS & BRANSON .....	A,B,C,D .....	\$200.00 PP ....	September 10, 2021
PASADENA ROSE PARADE .....	A,B,C,D,E .....	\$800.00 PP ....	September 10, 2021

\*Departure Codes: A=Brainerd, B=Little Falls, C=St. Cloud, D=Maple Grove, E=MSP Airport

Call for other possible departure points. Limit of up to three pickup points per departure.

### Cancellation Penalties

Please note: Cancellation penalties take effect ONLY AFTER final payment date.

#### Air Inclusive or Rail Tours:

<u>Days Prior to Departure</u>	<u>Penalty</u>
Before Final Payment Date.....	None
Final Payment - 91 Days.....	50% of Tour Price
90 Days to Departure.....	100% of Tour Price

#### Motorcoach Only Tours:

<u>Days Prior to Departure</u>	<u>Penalty</u>
Before Final Payment Date.....	None
Final Payment - 61 Days.....	25% of Tour Price
60 - 31 Days .....	50% of Tour Price
30 Days to Departure.....	100% of Tour Price

### Payment Conditions

We accept cash, checks and money orders. As of the printing of this brochure, we do not to accept credit cards.

### Tour Documents

Tour participants will receive their tour documents approximately one week before departure. The documents will include boarding instructions, departure point, pre-tour information, and a luggage tag. Name tags will be given on the day of departure.

### Membership

PTS TOURS membership will be granted to all persons upon payment in full. *PTS TOURS reserves the right to terminate the tour of any persons who are objectionable to other passengers or who disrupt the operation of the tour.*

### Smoking Policy

There is no smoking while aboard the motorcoach. Frequent stops are made for those who wish to smoke. Please be aware that many hotels do not allow smoking in the rooms. PTS Tours will request, but cannot guarantee, smoking rooms for those who wish them.

### Clothing and Luggage

On motorcoach tours, dress is casual unless otherwise advised. On cruises, please consult your cruise documentation. Comfortable walking shoes are recommended. On all tours, one suitcase (**40 POUNDS OR LESS**) and one small carry-on (fits under seat or overhead) is allowed per passenger. **It is the responsibility of the passenger for his/her carry-on bag.** **Note: Airlines may restrict baggage. PTS Tours will not be liable for any additional fees for checked or carry-on baggage with airlines.**

### Special Requests

Any special room request will be made on a REQUEST basis only. PTS Tours cannot guarantee special room request although every effort will be made to request from respective hotels. Any special meal requirements will be made on a REQUEST basis only. PTS Tours cannot guarantee special meal requests nor will it assume any responsibility or liability if clients' special meal requests are not fulfilled. Passengers who are members of Hotel Frequent Traveler programs are not entitled to earn points with any of the hotels featured on any PTS Tour.

### Currency & Airfare Rates

2021 tour prices are based on currency exchange rates in effect August 31, 2020. All tour prices are subject to revision in the event of a fluctuation in tariff, currency rates, fuel surcharges or other factors which are beyond our control. Every effort has been made to publish accurate pricing. We reserve the right to correct errors. Prices are quoted in US dollars. **Fuel surcharges may be added at any time and are collectable at that time.**

Any questions? E-mail us at [travel@ptstours.com](mailto:travel@ptstours.com)

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## Eligibility

All participants should be in good physical and mental health. If you have any physical or mental limitations, please advise us of your situation when making your reservation. Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. We are unable to accommodate travelers with motorized scooters or wheelchairs. We can accommodate travelers with collapsible walkers on some tours. Some tours include destinations in higher elevations that may have varying effects on individual travelers. Tour Directors and Coach Drivers cannot lift travelers into transportation vehicles. Travelers who require assistance **MUST BE** accompanied by an able companion who will provide all assistance. Enrollment in and payment for a tour shall constitute agreement and acceptance by the passenger of the terms and conditions set forth in this brochure. **To be fair to all travelers, we reserve the right to decline or remove anyone whose physical or mental health impacts the safety, welfare or enjoyment of the group.**

## Our Single Share Program

We would be happy to help you “pair up”! We will refer single travelers of the same gender (if available), qualifying you both for the per person double occupancy price. We'll put you in contact with each other so you can “get acquainted” and see if you'd enjoy rooming together. If we cannot match you with an acceptable roommate prior to your final payment due date, you can choose to travel at the single rate or receive a full refund if you wish to cancel by final payment. If you send a deposit as “looking for roommate” you will be billed at the single rate, and will be re-invoiced at the double occupancy rate upon pairing. Please note that double occupancy passengers will be seated together on the motorcoach.

## Activity Levels

**1** **Easy/Low Activity Level:** These tours include walking for short distances over relatively level terrain, possibly with cobblestones or some steps. Participants should have ambulatory capability in order to move into and out of all types of ground transportation.

**2** **Moderate/Medium Activity Level:** These more active tours involve an increased amount of physical activity such as substantial walking over uneven terrain, climbing stairs or extended periods of standing. Comfortable, sturdy shoes are recommended. These tours are not recommended for people who are dependent on walkers or wheelchairs.

## Customs/Immigration Documentation

Please be aware that immigration requirements may change. **PTS Tours is not responsible for any additional costs due to customs/immigration requirements, nor is PTS Tours financially liable for any passenger without proper customs/immigration documentation, and no refund will be issued to the passenger if he/she is denied entry due to improper customs/immigration documentation. The price of all customs/immigration documentation is the sole responsibility of the passenger.**

## Help Protect Your Tour Investment with a Travel Protection Plan!

Information on plan coverage and an application form will be mailed to you upon reservation. Some benefits are time sensitive, including the Pre-Existing Condition Waiver, so we encourage you to purchase a plan at the time of initial deposit. **Upon receipt of your Plan Document, please read through it carefully. PTS Tours is not responsible for coverage and cannot guarantee reimbursement of travel protection premiums paid in the event of a cancellation of your tour by PTS Tours.** Please review your personal medical insurance policy as to coverage when traveling outside the United States.

## Early Booking/Early Payment Discount(s)

Our *Early Booking Discount* gives you the opportunity to double your savings! Just book & deposit your vacation by January 31, 2021 and receive a discount off of your final payment! Combine this with the *Early Payment Discount*, and you can double your savings! Check out the yellow starbursts on each participating tour for the discount amounts! Start saving today—book by January 31, 2021!

## PTS Perks Program

Our *PTS Perks Program* lets you earn discounts on future tours! Points can be converted to discounts at the rate of 10 points to the dollar on any future booking. Points accumulate at the rate of 50 PTS Perks points per night. Perks points expire at the end of the calendar year three years after return date of your tour. Perks points will only be awarded at the *end* of the tour. Perks points are nontransferable and not refundable for cash.

## Responsibility

These tours are arranged and operated by PTS TOURS, a division of Paulson Travel Service, Inc., 3787 Shady Lane Circle, Brainerd, Minnesota 56401. In all matters relating to the making of arrangements for hotel and/or motel accommodations, sightseeing tours and services provided incidental thereto, entertainment, and transportation by air, railroad, motor bus, automobile or steamship, PTS Tours and its subsidiaries act only in the capacity of an agent for the airlines, hotels/motels, and other suppliers stated in the tour literature describing the services purchased. Because of its status as an agent, and because it maintains no control over the personnel, equipment, or operations of these travel service suppliers, PTS Tours and its subsidiaries assume no responsibility for and cannot be held liable for any personal injury, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned either by reason of (1) any wrongful, negligent, or unauthorized acts or omissions on the part of any of these suppliers, (2) any wrongful, negligent, or unauthorized acts or omissions on the part of any employee of any of these suppliers, (3) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (4) any wrongful or negligent acts or omissions on the part of any other party not under the supervision and control, direct or otherwise, of PTS Tours. PTS Tours shall be responsible to the passenger for supplying the services and accommodations described in this brochure, except where such services cannot be supplied or the itinerary used is changed due to delays or other causes of whatever kind of nature beyond the control of PTS Tours. In such circumstances, PTS Tours will do their best to supply comparable services, accommodation and itineraries and there shall be no refund in this connection. This brochure represents the entire agreement between the passenger and PTS Tours. All baggage and personal effects are at all times and in all circumstances at the risk of the tour participant. Travel Protection is suggested. The carriers, accommodation and other suppliers providing services are independent contractors and are not agents, employees, servants or joint venturers of the operators or their affiliates. All certificates and other travel documents for services issued by the operators are subject to the terms and conditions specified by the carriers and suppliers and to the laws of the countries in which the services are supplied. Carriage by sea is subject to the Carrier's Conditions of Carriage, which are expressly incorporated into this contract, copies of which are available upon request. PTS Tours is not responsible for any criminal conduct by third parties. Where the passenger occupies a motorcoach seat fitted with a safety belt, neither PTS Tours nor their agents or cooperating organizations will be liable for any injury, illness or death or for any damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn, or the passenger is not seated when the coach is moving, at the time of such accident or incident. Transportation companies, airlines etc. are not to be held responsible for any act, omission or event during the time passengers are not on board planes, transportation or conveyances. We rely on international convention, which may apply to the services provided by us, our suppliers or agents with respect to any claim of any nature brought by you against us as a result of the provision of those services. International conventions which apply may include: Warsaw Convention 1929, (as amended by Hague Protocol and Montreal Protocol) in relation to air travel, or Montreal Convention; the Berne Convention for rail travel; Athens Convention 1974 for carriage by sea; the Geneva Convention for carriage by road and the Paris Convention 1962 for Hotels. We are to be regarded as having all benefit of these conventions on limiting our liability in relation to any claim for death, injury, loss, damage and delay to passengers and luggage. Enrollment in and payment for a tour shall constitute agreement and acceptance by the passenger of the terms and conditions set forth in this brochure which cannot be varied except in writing by an officer of Paulson Travel Service, Inc. PTS Tours is only responsible for the services of reservations and ticketing, it does not accept any responsibility or liability for any of the acts, omissions, or defaults, whether negligent or otherwise, of its principal or any of the companies of the Paulson Travel Service, Inc. group of companies. All matters arising in relation to the services provided by PTS Tours, but not in respect of other things, are subject to the Laws of the State of Minnesota. Every effort is made to ensure brochure accuracy at the time of going to press; however PTS Tours cannot be held responsible for printing or typographical errors, or errors arising from unforeseen circumstances. Any photos taken on any Paulson Travel Service, Inc. dba PTS Tours group tours may be used in promotional materials and/or web site(s). PTS Tours is not liable for any COVID-19 related sickness/spreading of virus while on tour or cancellations of attractions, closings, etc. **PTS TOURS RESERVES THE RIGHT TO CHANGE ITINERARIES WITH OR WITHOUT NOTICE.**

**Any questions? Call Erik or Tam at 877.828.4332 or 218.828.4332**